

# Stay Connected to Your Accounts

To reach our Customer Care Team during business hours

Medway Office (508) 533-8661

 Bellingham Office (508) 966-2857

Mendon Office (508) 422-9792

 [answers@charlesriverbank.com](mailto:answers@charlesriverbank.com)



**Drive-Thru**

Available at all locations



**ATM**

Available 24/7



**Customer Care Team**

(508)533-8661



**Online Banking**

[CharlesRiverBank.com](http://CharlesRiverBank.com)



**Mobile App**

## ACCOUNT INQUIRIES

Balances & Transaction History	●	●	●	●	●
Open New Account - Personal			●	●	●
Request in-branch appointment			●	●	●
Report fraud	●		●	●	●

## ATM/DEBIT CARDS

Report lost or stolen	●		●	●	●
Request a new card	●		●	●	●
Freeze/Unfreeze	●		●	●	●

## CASH

Deposit or Withdraw	●	●			
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## CHECKS

Deposit	●	●			●
Cash	●	●			
Stop payment	●		●	●	●
Treasurer Check/Money Order purchase	●				

## LOANS

Auto or Personal Loan - Application			●		
Business Loan - Application			●		
Mass Save Loan - Application			●		
Mortgage or Home Equity - Applications			●	●	
Make a Payment	●		●	●	●

## MOVE MONEY

Transfer between your CRB Accounts	●	●		●	●
Set up Direct Deposit			●		
Pay a Bill				●	●
Pay a Friend				●	●
Transfer between accounts at CRB and another bank				●	●
Send a Wire Transfer	●		●	●*	●*

## SAFE DEPOSIT BOX

Access by Appointment			●		
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\*Contact our Customer Care Team to request authorization

Visit [CharlesRiverBank.com/COVID-19](http://CharlesRiverBank.com/COVID-19) for important updates and current hours.



**Charles River Bank**  
Personal Connections. Powerful Solutions.



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Member FDIC  
Member DIF